

Troubleshooting Plesk Login to Panel Issues

Symptom

After applying the 8.2.0 update, certain environments may experience impeded function of the **Login to Panel** button on Plesk services.

Solution

Please apply the 8.2.1 Maintenance Release via the **Utilities > Update WHMCS** page.

Workaround

Enable **Allow IP address changes during a single session** under **Plesk > Tools & Settings > Active Plesk Sessions > Session Settings** on the Plesk server.

Hotfix

A hotfix has been created for 8.2.0 only to correct this behaviour:

<https://whmcs.community/files/file/168-core-16812-plesk-login-to-panel-sso-ip/>