

Setting Up Microsoft As Your Mail Service Provider

WHMCS can send emails without any additional configuration using **PHP mail()**. While this works in most cases, other mail providers may give you a better experience and access to additional features.

In addition to the existing SMTP support, WHMCS 8.0 added support for Mailgun, SendGrid, SparkPost, and Google OAuth with SMTP. WHMCS 8.6 and later also include Microsoft services as separate mail provider options. For more information, see:

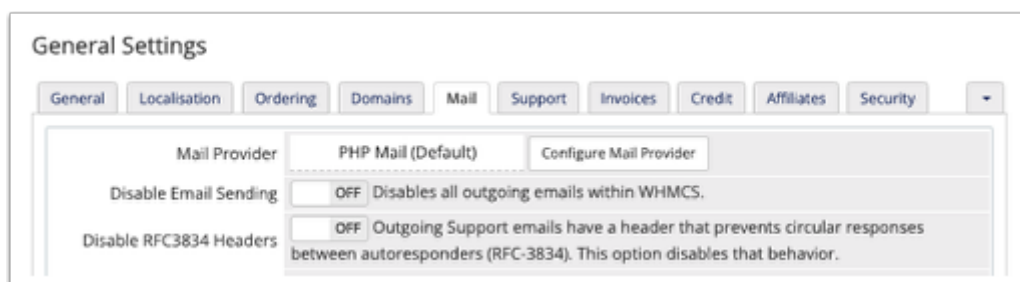
- [Configuring WHMCS to use SMTP for WHMCS 8+](#)
- [Configuring WHMCS to use Other Mail Providers](#)
- [Setting Up Google As Your Mail Service Provider](#)
- [Mail Provider Integrations](#)

Set Up Microsoft in WHMCS

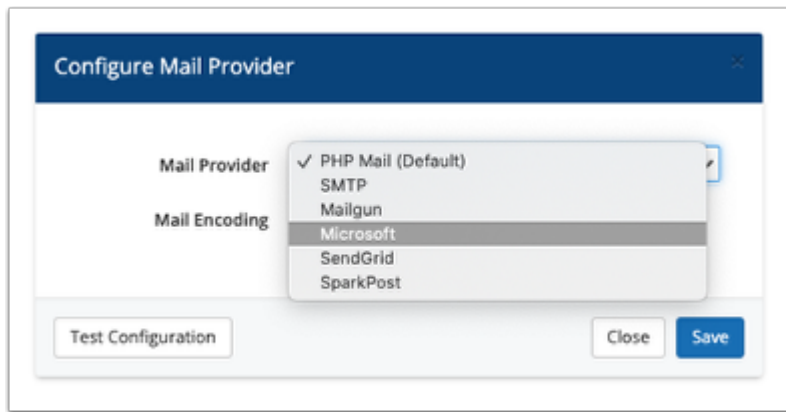
To configure **Microsoft**, you will need to create an app in the Microsoft Azure® console and configure the mail provider in the **Mail** tab at **Configuration > System Settings > General Settings**. You must also set **Friendly URLs** in the **General** tab at **Configuration > System Settings > General Settings** to *Full Friendly Rewrite* or *Friendly index.php*.

To configure Microsoft on your WHMCS installation:

1. Go to the **Mail** tab at **Configuration > System Settings > General Settings**.
2. Next to **Mail Provider**, click **Configure Mail Provider**.



3. Select *Microsoft* for **Mail Provider**.




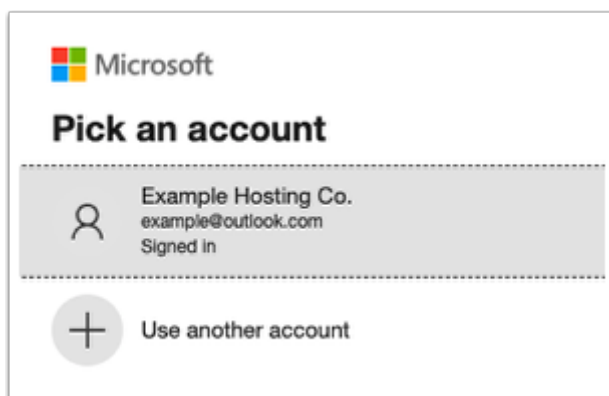
4. Click the **Copy** icon next to **Redirect URL**.

5. Use this URL to create the necessary Microsoft Azure app. For instructions, see [Create your Microsoft Azure Application](#) below.

6. After you create your Microsoft Azure app, copy-and-paste the **Application (client) ID** and **Client Secret** from the Microsoft Azure console into the appropriate text boxes.

7. Click **Connect**. (**Connection Token** will be blank until you do this.)

 If you have multiple Microsoft accounts, the system may prompt you to choose the correct account. If you see this prompt, log in to the email account from which WHMCS will send emails to clients.



After you complete the necessary prompts, a success message will display and WHMCS will automatically enter a token in **Connection Token**.

8. Click **Save**. The system will test your configuration again when you save.



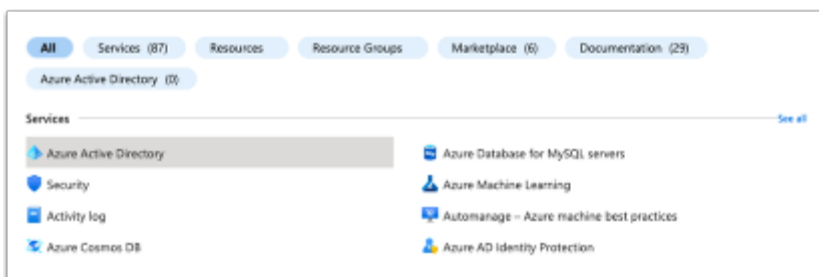
Make certain to set your **From Email** address to the Microsoft mail account that you are using. Microsoft services may not accept email from a different identity.

Create Your Microsoft Azure Application

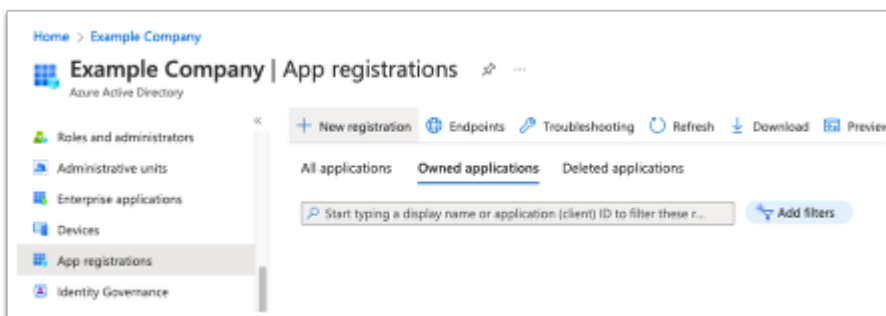
To use Microsoft as your service provider, you will need to create an app. This will let you connect to Microsoft via WHMCS. If you have already used the Microsoft Azure console, you may not need to perform some of these steps, or interfaces may not look like the screenshots below.

To do this:

1. Go to the [Microsoft Azure Portal](#) and log in to your existing account or create a new one.
2. Go to **Azure Active Directory**.



3. Choose **App registrations** in the left-side menu and click **New registration**.



4. Enter a name for your application.



5. For **Supported account types**, select **Accounts in any organizational directory (Any Azure AD directory - Multitenant)** and **personal Microsoft accounts (e.g. Skype, Xbox)**.

Supported account types

Who can use this application or access this API?

☐ Accounts in this organizational directory only (Default Directory only - Single tenant)

☐ Accounts in any organizational directory (Any Azure AD directory - Multitenant)

☒ Accounts in any organizational directory (Any Azure AD directory - Multitenant) and personal Microsoft accounts (e.g. Skype, Xbox)

☐ Personal Microsoft accounts only

6. For **Redirect URI**, select *Web* and use the **Redirect URL** value from WHMCS.

Redirect URI (optional)

We'll return the authentication response to this URI after successfully authenticating the user. Providing this now is optional and it can be changed later, but a value is required for most authentication scenarios.

Web

7. Save the application.

8. Copy and store the **Application (client) ID** value.

^ Essentials

Display name : [WHMCS Tech Support Importing](#)

Application (client) ID : **71992921-ee95-46d0-b45c-113c169c0625**

Object ID : 4c4dc461-38db-4bc9-9dcc-e4da013a22be

9. Click **Add a certificate or secret** next to **Client credentials**.

10. Enter a description and choose a validity length.

! When the validity period expires, you must create a new client secret and repeat the steps to configure Microsoft in WHMCS.

Add a client secret

Description

WHMCS Technical Support

Expires

12 months

Recommended: 6 months

3 months

12 months

18 months

24 months

Custom

11. Copy and store the **Client Secret Value**.

Certificates (0) Client secrets (1) Federated credentials (0)

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application password.

+ New client secret

Description	Expires	Value ⓘ	Secret ID
WHMCS Technical Support	4/14/2023	DLp8Q~VPRclGVRIU3kpPAXhl0XwAaaR	5c90489e-9249-44a9-8cda-cda69dfb7498

! You **cannot** retrieve the client secret again.

Use these values to complete configuration in WHMCS.