

# Configuring WHMCS to Use SMTP in WHMCS 7

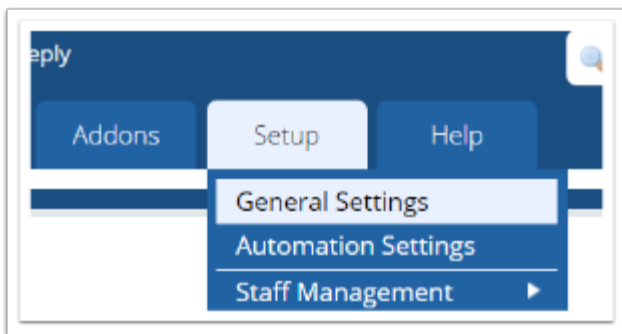
WHMCS comes with the ability to send email without any additional configuration using the PHP `mail()` function. However, the best method to reliably send mail uses SMTP.

 To configure SMTP in WHMCS 8+, see [Configuring WHMCS to Use SMTP for WHMCS 8+](#).

## Configure SMTP

To configure SMTP:

1. Go to the **Mail** tab at **Setup > General Settings**.



2. For **Mail Type**, choose *SMTP*.
3. Configure the displayed SMTP settings.



Make certain that you enter **SMTP Port** and **SMTP SSL Type** correctly. Incorrect settings can prevent WHMCS from sending mail.

Mail Type: SMTP

Mail Encoding: 8bit

SMTP Port: 587 The port your mail server uses

SMTP Host: mail.emailserver.com

SMTP Username: username@emailserver.com

SMTP Password: .....

SMTP SSL Type: ☐ None ☒ SSL ☐ TLS

Global Email Signature

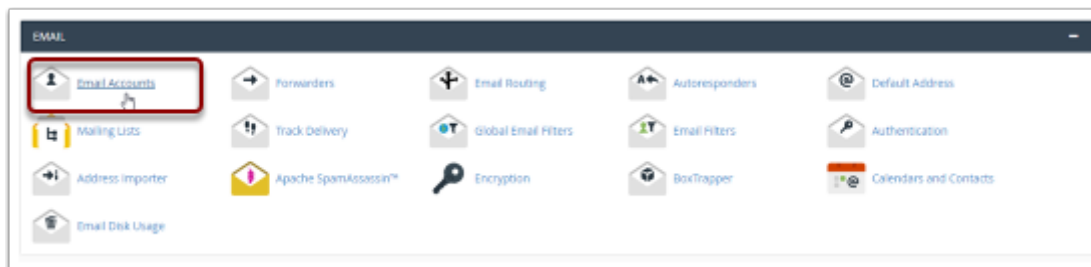
My Company Name  
Your #1 Web Host!  
Call Us: (800) 123 - 4567

4. Click **Save Changes**.

## Creating a SMTP Account in cPanel to use for Mailing

To create an SMTP email account using the cPanel control panel:

1. Log in to your cPanel account.
2. Go to **Email >> Email Accounts**



3. Enter the required information to create a new email account.

**Email Accounts**

Manage the email accounts associated with your domain. Use the Set Up Mail Client interface to add an email account to your mobile device or desktop email client. For more information, read the [documentation](#).

### Add Email Account

**Email**  
username @emailserver.com

**Password**  
[Redacted]

**Password (Again)**  
[Redacted]

**Strength**   
Very Strong (100/100) Password Generator

**Mailbox Quota**  
☐ 1024 MB  
☒ Unlimited

**Create Account**

☒ Send welcome email with mail client configuration instructions.

4. Click **Create Account**.

5. Find the new address in the list of email accounts and click **Setup Mail Client**.

username@emailserver.com 0 / 0 MB Password Quota **Set Up Mail Client** Delete More ▾

6. Copy the information under **Mail Client Manual Settings**. You will use these details to configure the SMTP email account in WHMCS.



We recommend using the **Secure SSL/TLS Settings**.

### Secure SSL/TLS Settings (Recommended)

Username:	username@emailserver.com
Password:	<i>Use the email account's password.</i>
Incoming Server:	mail.emailserver.com <u>IMAP</u> Port: 993 <u>POP3</u> Port: 995
Outgoing Server:	mail.emailserver.com <u>SMTP</u> Port: 587

IMAP, POP3, and SMTP require authentication.