

Enabling Client Area Domain Renewal Orders

You can enable and disable clients' ability to place domain renewal orders from within the Client Area. If you disable this feature, customers can only renew their domains by paying the renewal invoice that the system generates.



In WHMCS 8.2 and later, clients **cannot** renew a free domain in the Client Area unless it is renewed with another service.

Enable or Disable Domain Renewals

To enable or disable domain renewals through the Client Area:

1. Go to the **Domains** tab at **Configuration > System Settings > General Settings (Setup > General Settings** in WHMCS 7.10 and earlier).
2. Check or uncheck **Enable Renewal Orders**.

General Settings

General Localisation Ordering Domains Mail Support Invoices Credit Affiliates Security Social Other

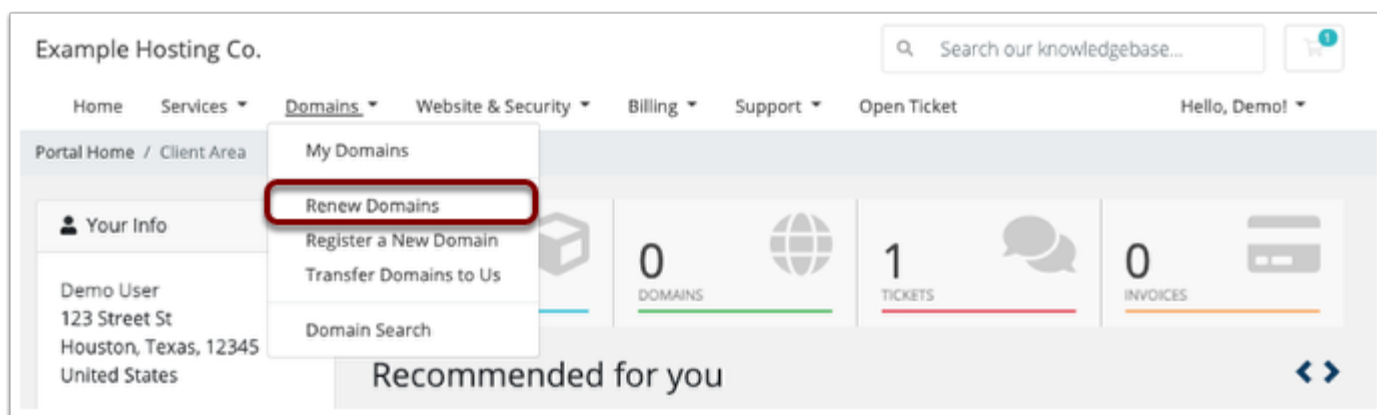
Domain Registration Options

- ☒ Allow clients to register domains with you
- ☒ Allow clients to transfer a domain to you
- ☒ Allow clients to use their own domain
- ☒ **Enable Renewal Orders** Tick this box to show the Domain Renewals cart category allowing clients to place renewal orders early if they wish
- ☒ Auto Renew on Payment Automatically renew domains which are set to a supported registrar when they are paid for

3. Click **Save Changes**.

Client Area Display

If you have checked **Enable Renewal Orders**, clients **will** see a **Renew Domains** option in the Client Area **Domains** menu:



If you have unchecked **Enable Renewal Orders**, clients will **not** see a **Renew Domains** option in the Client Area **Domains** menu:

