Enabling Client Area Domain Renewal Orders

You can enable and disable clients' ability to place domain renewal orders from within the Client Area. If you disable this feature, customers can only renew their domains by paying the renewal invoice that the system generates.

In WHMCS 8.2 and later, clients **cannot** renew a free domain in the Client Area unless it is renewed with another service.

Enable or Disable Domain Renewals

To enable or disable domain renewals through the Client Area:

1. Go to the **Domains** tab at **Configuration > System Settings > General Settings (Setup > General Settings** in WHMCS 7.10 and earlier).

2. Check or uncheck Enable Renewal Orders.

General Settings						
General Localisation Ordering Domains	Mail Support Invoices Credit Affiliates Security Social Other					
 ✓ Allow clients to register domains with you Domain Registration Options ✓ Allow clients to transfer a domain to you ✓ Allow clients to use their own domain 						
Enable Renewal Orders	☑ Tick this box to show the Domain Renewals cart category allowing clients to place renewal orders early if they wish					
Auto Renew on Payment	 Automatically renew domains which are set to a supported registrar when they are paid for 					

3. Click Save Changes.

Client Area Display

If you have checked **Enable Renewal Orders**, clients **will** see a **Renew Domains** option in the Client Area **Domains** menu:

Example Hosting Co.				Q. Search ou	r knowledgebase	
Home Services *	Domains • Website & Securit	y▼ Billing ▼	Support 👻	Open Ticket	Hell	o, Demo! 💌
Portal Home / Client Area	My Domains					
Your Info Demo User 123 Street St Houston, Texas, 12345 United States	Renew Domains					_
	Register a New Domain Transfer Domains to Us	0 DOMAINS			0 INVOICES	O INVOICES
	Domain Search					
	Recommend	led for you				\leftrightarrow

If you have unchecked **Enable Renewal Orders**, clients will **not** see a **Renew Domains** option in the Client Area **Domains** menu:

Example Hosting Co.					Q. Search our knowledgebase		
Home Services *	Domains • Website & Security •	Billing 👻	Support *	Open Ticket		Hello	o, Demo! 🔻
Portal Home / Client Area	My Domains						
L Your Info	Register a New Domain Transfer Domains to Us	0		1	9	0	
Demo User 123 Street St Houston. Texas. 12345	Domain Search	DOMAINS		TICKETS		INVOICES	