

Disabling System Notification Emails for Admins

WHMCS sends notification emails to admins for relevant system events, self-diagnosis of errors or misconfigurations, and other important items.

For example, this includes:

- Daily Cron Job Activity Report.
- Domain Synchronisation Cron Report.
- Daily System Cron Attention Needed.
- Pop Cron Did Not Run.
- License Limit Near, Reached or Exceeded.

The frequency of these emails varies depending on the context and perceived impact of the problem.

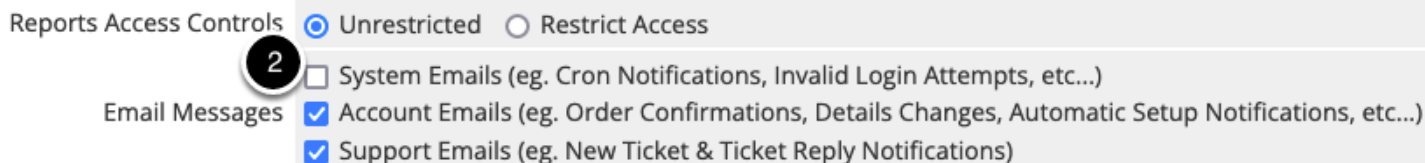
 For more information, see [Administrators and Permissions](#).

Stop Receiving System Emails

If a group of admins does not need or want to receive these emails, you can stop them by reconfiguring their administrator role.

To stop the system from sending system notifications to an administrator role:

1. Go to **Configuration > System Settings > Administrator Roles**.
2. Click **Edit** for the desired role.
3. Uncheck **System Emails** in the **Email Messages** section.



Reports Access Controls ☒ Unrestricted ☐ Restrict Access

2 ☐ System Emails (eg. Cron Notifications, Invalid Login Attempts, etc...)

Email Messages ☒ Account Emails (eg. Order Confirmations, Details Changes, Automatic Setup Notifications, etc...)

☒ Support Emails (eg. New Ticket & Ticket Reply Notifications)

4. Click **Save Changes**.



This will only stop system notification emails for admins who use this administrator role.