Resolving MySQL Error Code 1146 - Base table or view not found

Introduction

When applying an update to the WHMCS software an error stating **Base table or view not found** is displayed. The full error may look like:

Unable to complete incremental updates: Unable to import the 8.0.0 Alpha1 database file.

Unable to import /path/to/whmcs/resources/sql/upgrade800alpha1.sql: SQLSTATE[42S02]:

Base table or view not found: 1146 Table 'table_whmcs7.tbldomainpricing_premium' doesn't exist

Click to copy

This guide demonstrates how to resolve this error.

Cause

This error occurs when a table does not exist in the WHMCS MySQL database, but the update process needs to make a change to that table.

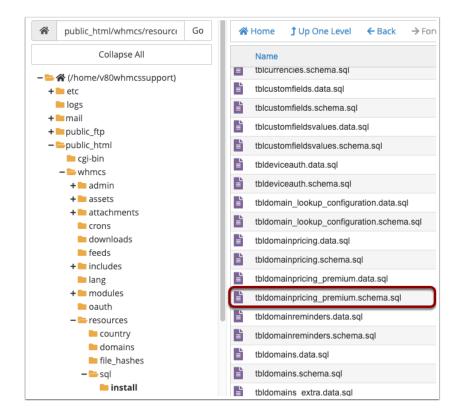
In this example the *tbldomainpricing_premium* table does not exist. It should be present.

A missing table could be caused by an update failure in the past, or accidental/malicious removal of the table.

Resolution

The table identified by the error message must be re-created. Follow these steps:

- 1. Navigate to the /resources/sql/install/ directory
- 2. Identify the .schema.sql file with the filename corresponding to the missing table name. In this example that's *tbldomainpricing premium.schema.sql*:



- 3. Edit the file to view its contents
- 4. Copy the SQL CREATE TABLE command shown in the file. For example:

```
CREATE TABLE `tbldomainpricing_premium` (
   `id` int(10) unsigned NOT NULL AUTO_INCREMENT,
   `to_amount` decimal(16,2) NOT NULL DEFAULT '0.00',
   `markup` decimal(8,5) NOT NULL DEFAULT '0.00000',
   `created_at` timestamp NOT NULL DEFAULT '0000-00-00 00:00:00',
   `updated_at` timestamp NOT NULL DEFAULT '0000-00-00 00:00:00',
   PRIMARY KEY (`id`),
   UNIQUE KEY `tbldomain_pricing_premium_to_amount_unique` (`to_amount`)
   DENGINE=InnoDB DEFAULT CHARSET=utf8 COLLATE=utf8_unicode_ci;
```

5. Using a database administration tool such as phpmyadmin, execute the SQL command copied from the .schema.sql file. For example:

```
Server: localhost:3306 »  Database: v80whmcs_support
M Structure
                 SQL
                                                                         Import
                             Search
                                            Query
                                                           Export
  Run SQL query/queries on database v80whmcs_support: (a)
      1 CREATE TABLE `tbldomainpricing_premium` (
           'id' int(10) unsigned NOT NULL AUTO_INCREMENT,
          'to_amount' decimal(16,2) NOT NULL DEFAULT '0.00',
          `markup` decimal(8,5) NOT NULL DEFAULT '0.00000',
          'created_at' timestamp NOT NULL DEFAULT '0000-00-00 00:00:00',
'updated_at' timestamp NOT NULL DEFAULT '0000-00-00 00:00:00',
         PRIMARY KEY ('id'),
         UNIQUE KEY `tbldomain_pricing_premium_to_amount_unique` (`to_amount`)
      9 ) ENGINE-InnoDB DEFAULT CHARSET-utf8 COLLATE-utf8 unicode ci;
```

6. Ensure the create query executes successfully:

7. You may now return to WHMCS and re-run the update process.