

Troubleshooting Installation Issues

Occasionally, issues may arise during the installation of WHMCS. Below are some common installation issues and troubleshooting steps.

Installer Stuck on Step 4

When the WHMCS Installer becomes stuck on Step 4, this almost always is a result of not meeting the [WHMCS System Requirements](#). Most commonly, this happens when the PHP **memory_limit** value is less than 64MB. Please ensure your PHP is properly configured to support requirements in the document linked above.