# **Getting Started with WHMCS**

Thank you for choosing WHMCS! Our simple setup process will help you get up and running fast.

After you complete installation, we recommend completing your configuration by setting up the products you'll sell, the way you'll receive payments, and how you'll offer quality support to your customers.

Go through the list of steps below to get everything set up quickly and easily.

### Installing WHMCS

The first step toward using WHMCS is installing the software on the server that will host it. You can use several different methods to do this, and it's quick and easy regardless of the method you choose.

As you install WHMCS, you'll also need to take steps to properly configure your system.

**1** To get started installing WHMCS, see **Installing WHMCS**.

## Security

Your WHMCS installation will store sensitive information for you and your customers. We take steps as we develop each WHMCS version to help ensure a secure system.

To go even further in protecting against security issues, we recommend taking a series of additional steps to secure your installation.

To learn more about the steps you can take, see <u>More Ways to Secure Your WHMCS</u> <u>Installation</u>.

#### **Setting Up Your System**

**Servers** host the domains and hosting packages that you sell to your customers.

If you plan to offer hosting packages, you will need to add at least one server to WHMCS, and most WHMCS users will configure several servers for the products they offer.

Servers	
Add Server	
	Go to Advanced Mode
Module	cPanel 🗸
Choose the control panel the server uses	
Hostname or IP Address	198.51.100.0
Used to connect to your servers API	
Username	example
Password	
API Token	
	Test Connection » Continue Anyway

**1** To set up your first server, choose the hosting control panel your server runs:

- <u>Creating Your First cPanel Server</u>
- <u>Creating Your First Plesk Server</u>
- Creating your First DirectAdmin Server
- <u>Creating your First non-cPanel, Plesk, or DirectAdmin Server</u>

**Products** are the offerings you sell to your customers through WHMCS. They might include hosting accounts, domains, software licenses, design services, support plans, our exciting MarketConnect services, or even physical goods.

When you configure products, you'll be able to choose the associated provisioning modules, the details that display in your store, the addons customers can choose when they make a purchase, and more.

VV	HM	S			Q. Search our knowledgeba	se
Home	Services +	Domains •	Website & Security - Billing -	Support • Open Ticket		Hello, Cassidy! -
opping C	lart					
🐂 Cate	egories	^	Shared Hostin	ng		
Shared Ho Cloud Hos		-	Starter Package		Home Package	
	oong Positive SSL Cert	ficate	1GB Disk Space     3GB Bandwidth     5 Email Accounts	\$28.95 USD Semi-Annually Torder Now	3GB Disk Space     10GB Bandwidth     10 (Imail Accounts     5 Subformains     3 Databases     1 Addon Domains	\$7.95 USD Monthly
Dedicated Services	I Servers		O Subdomains     O Databases     O Addon Domains			Trider Now
Software L	Licenses					
SSL Certifi	icates		Advanced Package		Ecommerce Package	
Product A	ddons		<ul> <li>10GB Disk Space</li> <li>25GB Bandwidth</li> </ul>	\$12.95 USD Monthly: ₩ Order Now	25GB Disk Space     100GB Bandwidth     Unlimited Enroll Accounts     Unimited Subdomains     Unlimited Databases     5 Addon Domains	\$19.95 USD
+ Actio	ons	^	Unlimited Email Accounts     10 Subdomains     20 Databases			Monthly
C Domai	in Renewals		3 Addon Domains			Nonce How
Regist	er a New Domai	n				
🕈 Transf	fer in a Domain					
W View C	Cart					

**1** To get started creating your product offerings, see <u>Configuring Products</u>.

**Domain registrations** are easy to set up once you sign up with one of our many supported domain registrars.

In WHMCS, you can choose which TLDs you want to offer, set up pricing, and fine-tune the domain suggestions your customers see when they check for availability.

WHMC	S					Q. Search our knowledgebase	
Home Services • D	omains 👻	Website & Security 🔹	Billing •	Support •	Open Ticket		Hello, Cassidy! •
Shopping Cart							
Categories	^	Register			eywords below	to check availability.	
Cloud Hosting							
Comodo Positive SSL Certif	îcate						
Dedicated Servers			example	e com		Search	
Services			example	e.com		Search	
Software Licenses SSL Certificates							
Product Addons							
+ Actions	^		~	o.uk)		_tv	
2 Domain Renewals			.0			powered by VERDSOGN	
Register a New Domain				\$6.95/yr		\$2.95/yr	
<ul> <li>Transfer in a Domain</li> </ul>							

• To start selling domain registrations, choose your domain registrar and set up your extensions and pricing:

- Setting Up Your Domain Registrar
- Configuring the Enom Registrar
- <u>Configuring the ResellerClub Registrar</u>
- <u>Configuring Domain Extensions (TLDs)</u>

**Payment gateways** process payments for you. Many of our supported payment gateways can also handle recurring payments, refunds, or unique checkout methods.

You will need to set up at least one payment gateway before you can start selling in WHMCS.

Apps & Integr	ations					
Featured Browse Activ	ve Search		Q Search apps			
Categories	Payments Apps					
* New & Noteworthy		Apps that allow you to accept and process payments.				
Web Hosting						
VPS/Cloud	Recommended for you	Recommended for you				
Digital Services	neconnicitor o jou					
Provisioning		Authorize.Net				
Payments	📄 🛛 🧖 PayPal	POWERED BY EO MINERTS	stripe			
Domains			-			
Productivity	PayPal Choose the name trusted by 320M+	Authorize.net The leading credit card processing	Stripe A popular secure tokenised credit			
+0 Sign-In/Social Auth	global shoppers	gateway with fee matching.	card merchant solution.			
Marketing & Analytics	*	*				
Notification						
Orders & Fraud	200 2СНЕСКОИТ	Skrill				
Security		JRIII				
₫ Finance	2CheckOut	Skrill 1-Tap				
G Utilities	The leading PayPal alternative with	Accept payments online supporting				

**1** To configure your payment options, see <u>Configuring Payment Gateways</u>.

**Support departments** are the first step to setting up your support system in WHMCS.

You will need to configure at least one department, and most WHMCS users have several departments to separate tickets by type.

	Search/Filter Auto Refresh						
7 Records Found, Showing 1 /ith Selected: Merge Close	Delete Block Sender & Delete			1 -			
Department	Subject	Requestor	Status	Last Reply *			
🗆 📕 Technical Support	#1392 - Contact Form Submission	Darcy Flanagan owner Darcy Flanagan	In Progress	0h 0m			
🗆 📕 Design Services	#1383 - Contact Form Submission	Enzo Martin OWNER Enzo Martin	Open	0h 0m			
🗆 📕 Technical Support	#1385 - Plesk Is Down	Pavati Acharya owwar Pavati Acharya	Open	0h 0m			
🗆 📕 Sales and Billing	#1389 - This Is Broken	Billi Anderson Owne Billi Anderson	Answered	0h 1m			
Sales and Billing	#1387 - I Need Two More	Florence Thompson owner Florence Thompson	On Hold	0h 1m			
Sales and Billing	#1395 - Addon Domains	LL Lester OWNER LL Lester	In Progress	0h 1m			
🗆 📕 Technical Support	#1391 - Contact Form Submission	Jazz Kennedy Division Jazz Kennedy	In Progress	0h 2m			
Sales and Billing	#1390 - CPanel Is Down	Jaden Edwards (WNIR) Jaden Edwards	Customer-Reply	0h 2m			
🗆 📕 Technical Support	#1388 - My Business Needs Help	Cassidy Walker	Answered	20h 25m			
Design Services	#1374 - My Credit Cards Are Not Working	Leo Evans owners	Open	21h 58m			

#### **(**) To set up your first support department, see <u>Configuring Support Departments</u>.

#### **Next Steps**

The steps above will produce a WHMCS system that's ready to accept and provision your sales and help you meet your customers' needs.

WHMCS has many more features that can help you fine-tune your system, making day-to-day operations easier and helping you grow your business. We encourage you to explore the many additional options available.

To start, try these next steps:

- <u>Configuring Admins</u>
- <u>Activating MarketConnect in WHMCS</u>
- <u>Configuring Invoice Settings</u>
- <u>Configuring Email Piping</u>
- <u>Configuring your Update Channel</u>
- Configuring a Lookup Provider
- <u>Configuring WordPress Hosting</u>

If you run into problems, <u>WHMCS Support</u> can help.