Troubleshooting Domain Pricing Changes Not Saving

Symptom

The system does not save changes that you make at **Configuration > System Settings > Domain Pricing.**

- In WHMCS 8.8 and earlier, you may experience this issue even if clicking **Save Changes** displays a **Changes Saved Successfully!** message.
- In WHMCS 8.9 and later, you may see a **The system could not process your submission because PHPs max_input_vars setting is too low.** error when you click **Save Changes**.

Affected actions may include, for example, adding new TLDs or changing the **DNS Management**, **IP Protection**, **EPP Code**, or **Auto Registration** settings.

Cause

The amount of data that the page is submitting exceeds the limit in the following PHP configuration variables:

- `max_input_vars`
- `post_max_size`

Solution

To increase the amount of data that you can submit, edit the `php.ini` configuration file on your server to increase the `max_input_vars` and `post_max_size` variables.

Your server configuration may allow you to change the PHP configuration for WHMCS by creating a `php.ini` file within the WHMCS directory and adding the following line:

```
max_input_vars='9000'
post_max_size= '10M'
```

The example above will allow the system to save up to `9000` pieces of data.

> 💡 Contact your hosting provider or system administrator for help customizing your server's PHP configuration.