

Setting Up Microsoft 365® (formerly Office 365) as your Mail Service Provider

WHMCS can send emails without any additional configuration using **PHP mail()**. While this works in most cases, other mail providers may give you a better experience and access to additional features.

In addition to the existing SMTP support, WHMCS 8.0 added support for Mailgun, SendGrid, SparkPost, and Google OAuth with SMTP. WHMCS 8.6 and later also include Microsoft services as separate mail provider options. For more information, see:

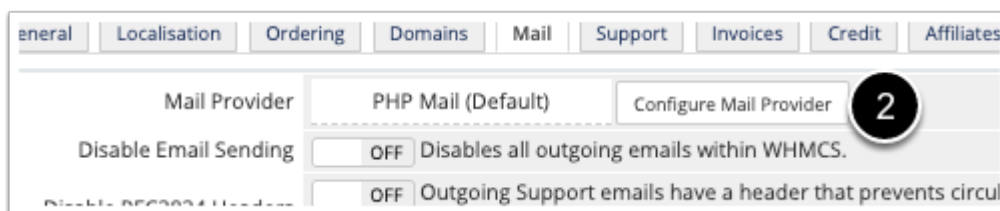
- [Configuring WHMCS to use SMTP for WHMCS 8+](#)
- [Configuring WHMCS to use Other Mail Providers](#)
- [Setting Up Microsoft As Your Mail Service Provider](#)
- [Setting Up Google as Your Mail Service Provider](#)
- [Mail Provider Integrations](#)

i The steps below set up SMTP using Microsoft 365. For steps to set up Microsoft services as a separate service provider, see [Setting Up Microsoft As Your Mail Service Provider](#).

Set up Microsoft 365 in WHMCS

To use Microsoft 365 as your SMTP **Service Provider**:

1. Go to the **Mail** tab at **Configuration > System Settings > General Settings**.
2. Click **Configure Mail Provider**.



3. Select *SMTP* for **Mail Provider**.
4. Choose a **Mail Encoding**.
5. Select *Generic* for **Service Provider**.
6. Enter `smtp.office365.com` for the **SMTP Host**.
7. Enter `587` for **SMTP Port**.

8. Select *Password* for **SMTP Authentication**.

The screenshot shows the 'Configure Mail Provider' dialog box with the following fields and callouts:

- 3: Mail Provider (SMTP)
- 4: Mail Encoding (8bit)
- 5: Service Provider (Generic)
- 6: SMTP Host (smtp.office365.com)
- 7: SMTP Port (587)
- 8: SMTP Authentication (Password)
- 9: SMTP Username (user@office365)
- 10: SMTP Password (masked with dots)
- 11: SMTP SSL Type (TLS)

At the bottom, there is a checkbox for 'SMTP Debug' (unchecked) and buttons for 'Test Configuration', 'Close', and 'Save'.

9. Enter your **SMTP Username**. This is the Microsoft 365 email address that you will be using.

10. Enter your **SMTP Password**, which will be the password of the above Microsoft 365 email account.



To retrieve your SMTP details, visit your Microsoft 365 Admin Center or ask your system mail administrator.

11. Select *TLS* for **SMTP SSL Type**.

12. Click **Test Configuration** at the bottom to make sure that you entered everything correctly.

13. When you see a success message, click **Save Changes**.

WHMCS will now use SMTP to send mail.



For help troubleshooting SMTP settings, see [Troubleshooting Email Sending Problems](#).