


Creating Your First Shared Hosting Product

To sell something using WHMCS, you need to configure a product.

Shared Hosting products provision shared hosting accounts using the control panel module you select.

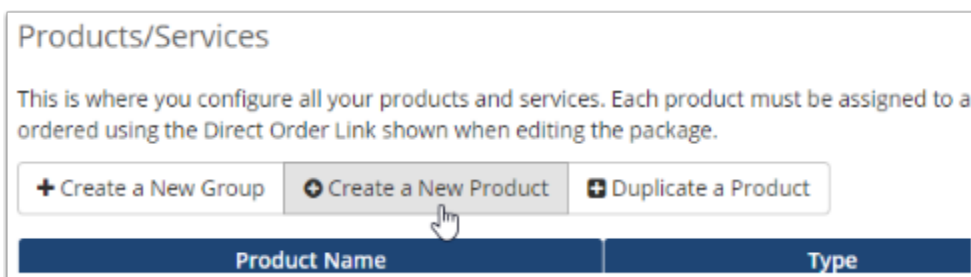
 You will need to create a product group before creating your first product. For steps to do this, see [How to Set Up Your First Product Group](#).

Use the steps below to create your first shared hosting product, or watch the video below:

Create a Shared Hosting Product

To create a shared hosting product:

1. Go to **Configuration > System Settings > Products/Services** (Setup > Products/Services > Products/Services in WHMCS 7.10 and earlier).
2. Click **Create a New Product**.



3. Choose **Shared Hosting** for **Product Type**.
4. Choose the desired product group.
5. Enter a name for the product.

Create a New Product

Product Type
Defines how WHMCS manages the item.
Don't see the type of product you're looking for? Choose Other

Product Group
Click here to create a new product group

Product Name
The default display name for your new product

URL
A friendly URL to use to link to this product.

Module
Choose a module for automation

Create as Hidden
A hidden product is not visible to end users

Continue

6. If you have already set up the server or know the module you want to use, select it for **Module**.

7. Click **Continue**. A new page will appear.

8. In the **Details** tab, set the **Product Description**.

Products/Services

Edit Product

Details | Pricing | Module Settings | Custom Fields | Configurable Options | Upgrades | Free Domain | Cross-sells | Other | Links

Product Type: Shared Hosting

Product Group: Shared Hosting

Product Name: Basic Package

Product Tagline: A starter package for new website owners!

URL: http://whmcs-dev.test/whmcs/index.php?rp=/store/shared-hosting/_basic-plan

Product Short Description: This package has everything you need to get started with a new website.

Product Description: Disk Space:1GB
Bandwidth: 3GB
Email Accounts:5
Subdomains:0
Databases:0

Product Color: [Color Picker]

Welcome Email: [Dropdown]

Require Domain: [Dropdown]

Stock Control: [Dropdown]

Apply Tax: [Dropdown]

Featured: [Dropdown]

Hidden: [Dropdown]

Retired: [Dropdown]

Save Changes | **Cancel Changes**

9. Check **Require Domain**. This is required for creating a hosting product.

10. Select a **Welcome Email** to send when provisioning the product.

i WHMCS comes with several pre-made welcome email templates that you can customize at **Configuration > System Settings > Email Templates (Setup > Email Templates** in WHMCS 7.10 and earlier).

11. In the **Pricing** tab, set the desired pricing options for the product.

To do this, select **Recurring** as the **Payment Type**, and then specify the desired monthly prices. You can also enter a **Setup Fee**.

For this example, the product will only be available on a monthly basis.

The screenshot shows the 'Edit Product' form in WHMCS, specifically the 'Pricing' tab. The 'Payment Type' is set to 'Recurring'. The 'Currency' is 'USD'. The 'Setup Fee' is '5.00' and the 'Price' is '2.95'. The 'Enable' checkbox is checked for 'One Time/Monthly'. Below this, there are options for 'Allow Multiple Quantities' (set to 'No'), 'Recurring Cycles Limit' (set to '0'), 'Auto Terminate/Fixed Term' (set to '0'), 'Termination Email' (set to 'None'), 'Prorate Billing' (set to 'Check to enable'), 'Prorate Date' (set to '0'), and 'Charge Next Month' (set to '0').

i You can set up as many pricing options as you wish during this step.

12. In the **Module Settings** tab, choose the module and fill out the remaining product information.

In this example, **cPanel** is preselected because it was chosen in an earlier step.

13. For cPanel products, select a package from **WHM Package Name**.

i The **WHM Package Name** menu populates after you select the module. The package list comes from WHM on your server, and WHMCS only reads them.

14. Select the automatic setup behavior at the bottom of the tab.

Edit Product

Details
Pricing
Module Settings
Custom Fields
Configurable Options
Upgrades
Free Domain
Cross-sells
Other
Links

Module Name
cPanel

Server Group
None

WHM Package Name
default

Install WordPress

Allow Admin Installation

Allow Client Installation

Install Automatically

Blog Title
New Blog Title
Create Custom Field
Optional

WordPress Path
wp-blog
Create Custom Field
Optional

Admin Password
Create Custom Field
Optional

Metric Billing

Disk Space
OFF
Configure Pricing

Add-on Domains
OFF
Configure Pricing

MySQL® Databases
OFF
Configure Pricing

Bandwidth
OFF
Configure Pricing

Parked Domains
OFF
Configure Pricing

MySQL® Disk Usage
OFF
Configure Pricing

Email Accounts
OFF
Configure Pricing

Subdomains
OFF
Configure Pricing

Sub-Accounts
OFF
Configure Pricing

☐ Automatically setup the product as soon as an order is placed

☐ Automatically setup the product as soon as the first payment is received

☐ Automatically setup the product when you manually accept a pending order

☒ Do not automatically setup this product

15. Click **Save Changes**.

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