

Configuring WHMCS to Use SMTP for WHMCS 8+

WHMCS can send emails without any additional configuration using **PHP mail()**. However, other mail providers may give you a better experience and access to additional features.

In WHMCS 8.0 and later, this includes Mailgun, SendGrid, SparkPost, and SMTP with or without Google. WHMCS 8.6 added support for Microsoft services. For more information, see:

- [Configuring WHMCS to Use Other Mail Providers](#)
- [Setting Up Google As Your Mail Service Provider](#)
- [Setting Up Microsoft As Your Mail Service Provider](#)

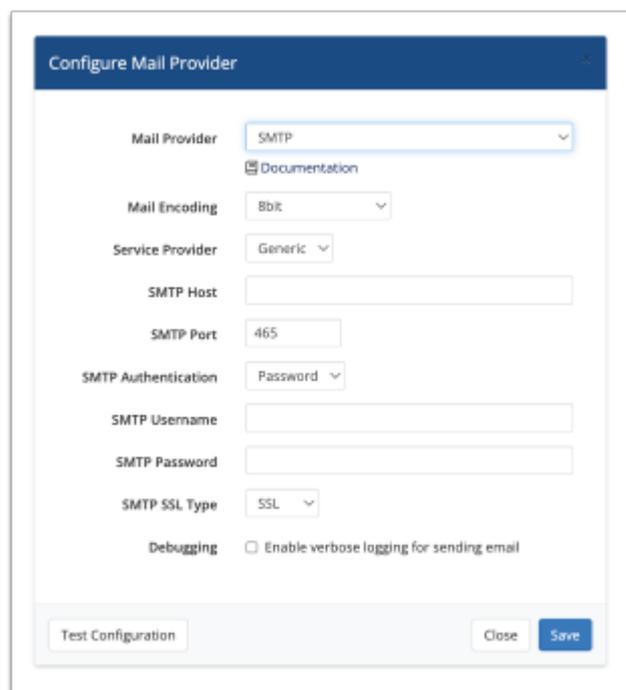
Configure SMTP

To configure SMTP:

1. Go to the **Mail** tab at **Configuration > System Settings > General Settings**.
2. Next to **Mail Provider**, click **Configure Mail Provider**.



3. In the new window, specify the SMTP settings that you got from your hosting or email provider.

A screenshot of the 'Configure Mail Provider' dialog box. The 'Mail Provider' dropdown is set to 'SMTP'. Below it is a 'Documentation' link. The 'Mail Encoding' dropdown is set to '8bit'. The 'Service Provider' dropdown is set to 'Generic'. There are input fields for 'SMTP Host' and 'SMTP Port' (set to 465). The 'SMTP Authentication' dropdown is set to 'Password'. There are input fields for 'SMTP Username' and 'SMTP Password'. The 'SMTP SSL Type' dropdown is set to 'SSL'. At the bottom, there is a 'Debugging' section with a checkbox for 'Enable verbose logging for sending email'. At the very bottom of the dialog are buttons for 'Test Configuration', 'Close', and 'Save'.

💡 Make certain that you enter **SMTP Port** and **SMTP SSL Type** correctly. Incorrect settings can prevent WHMCS from sending mail.

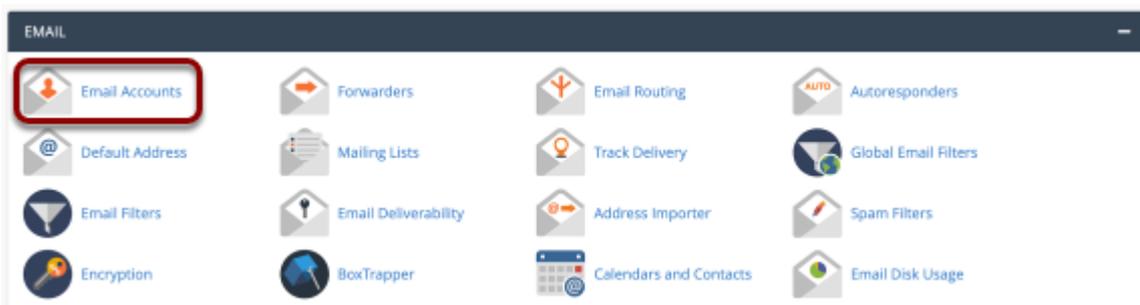
📘 If you choose **Google** as your service provider and **Oauth** as your SMTP authentication type, use the steps in [Setting Up Google As Your Mail Service Provider](#) to finish configuring your mail provider.

4. Click **Test Configuration** at the bottom to make sure that you entered everything correctly.
5. When you see a success message, click **Save Changes**.

Creating a SMTP Account in cPanel to use for Mail

To create an SMTP email account using the cPanel control panel:

1. Log in to your cPanel account.
2. Go to **Home >> Email >> Email Accounts**.



3. Click **Create**.
4. Enter the desired configuration for the new email account.
5. Find the new address in the list of email accounts.
6. Click **Manage** and then click **Connect Devices** in the right-side column.

<p>SECURITY</p> <p>New Password</p> <p>Enter Password <input type="text"/> <input type="button" value="GENERATE"/></p>	<p>CONFIGURE</p> <p><input type="button" value="Connect Devices"/></p> <p><input type="button" value="Configure Calendars and Contacts"/></p>
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7. Copy the information under **Mail Client Manual Settings**. You will use these details to configure the SMTP email account in WHMCS.

 We recommend using the **Secure SSL/TLS Settings**.

Secure <u>SSL/TLS</u> Settings (Recommended)	
Username:	username@emailserver.com
Password:	Use the email account's password.
Incoming Server:	mail.emailserver.com <u>IMAP</u> Port: 993 <u>POP3</u> Port: 995
Outgoing Server:	mail.emailserver.com <u>SMTP</u> Port: 587
IMAP, POP3, and SMTP require authentication.	