



Disabling MySQL Strict Mode

You **must** disable MySQL® Strict Mode in order to run WHMCS on your server. We recommend disabling it at the time of installation to avoid later database errors.

 Disabling MySQL Strict Mode requires full `root` permissions for your server. If you do not have `root`-level access, contact your hosting provider or system administrator.

Disable MySQL Strict Mode

You can use several different methods to disable MySQL Strict Mode depending on your preferences and the control panel you use.

 The example below illustrates disabling MySQL Strict Mode on a cPanel server using the **Terminal** feature. You can also use these steps using an SSH client.

To disable MySQL Strict Mode:

1. Log in to WHM as the root user and go to **Server Configuration >> Terminal**.
2. Open the MySQL configuration file using your preferred text editor (for example, `nano` or `vi`). For cPanel servers, this is the `/etc/my.cnf` file:

```
nano -w /etc/my.cnf
```

 Click to copy

3. Edit the `sql_mode` setting to remove the current value:

```
sql_mode=
```

 Click to copy

4. Restart the MySQL service. To do this in WHM, go to **Restart Services >> SQL Server (MySQL)**.