

Installing WHMCS

To start using WHMCS, you will need to install it on your server. You may need help from your hosting provider or system administrator to do this.

 You can also learn about installing WHMCS by watching the video below.

Downloading WHMCS

First, download the current Full Release version of WHMCS:


1. Go to download.whmcs.com.
2. Under **Full Release**, find your desired WHMCS version and click **Download**.

We always recommend the latest version of WHMCS, which is highlighted at the top of the list.



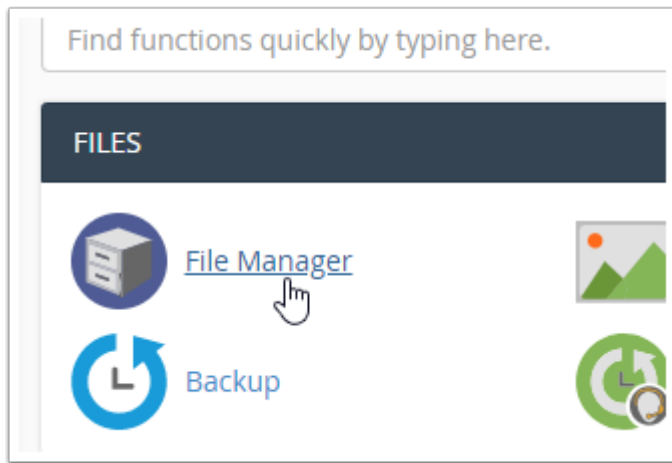
Uploading WHMCS to Your Server

Next, install the software to your server.

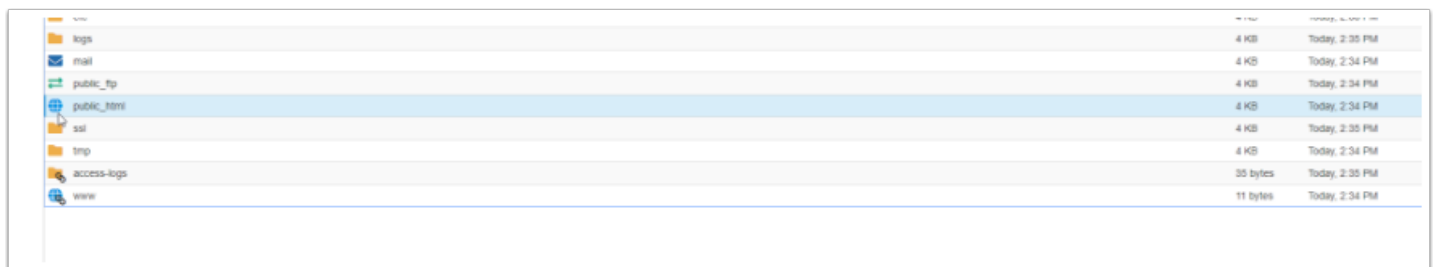
 This example uses a cPanel server. For additional information on other server types, see our [installation documentation](#).

To install the software:

1. Log in to your cPanel account.
2. Go to cPanel's **File Manager** interface (**Files >> File Manager**).



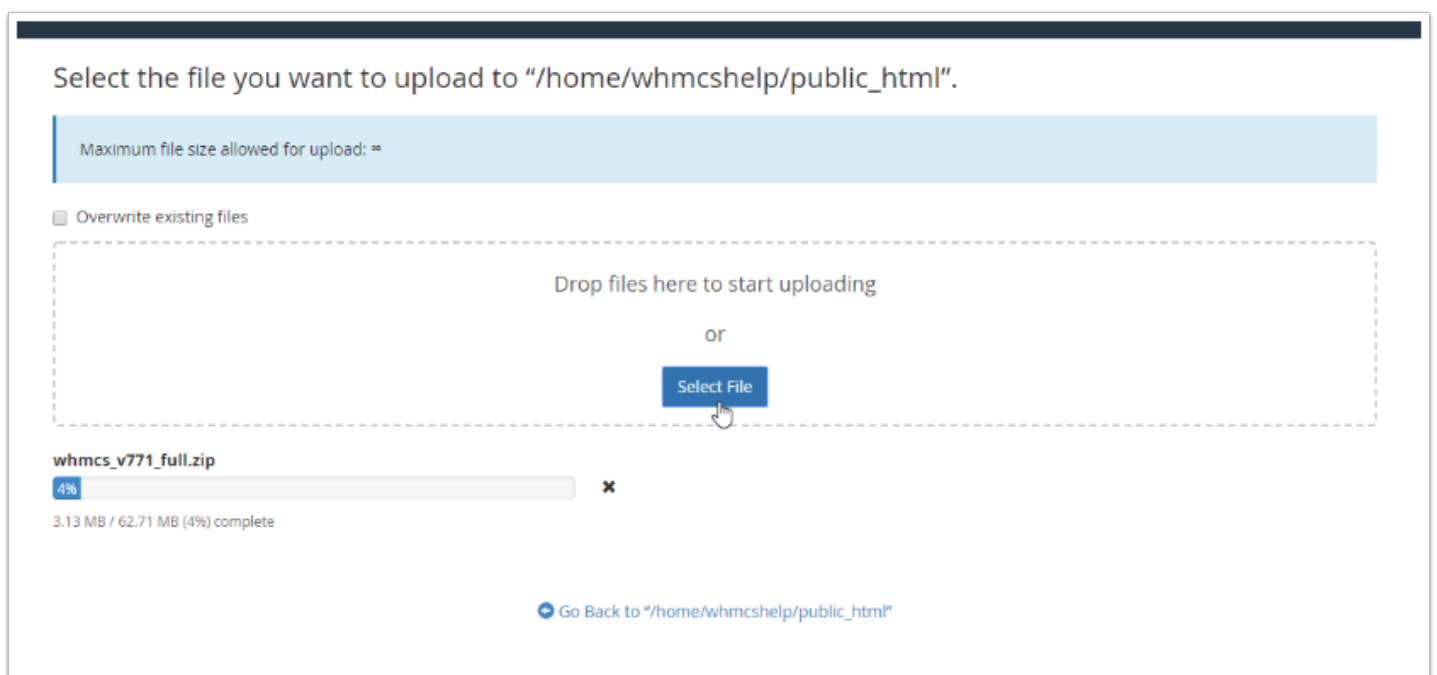
3. Navigate to the `public_html` directory by double-clicking on the folder icon.



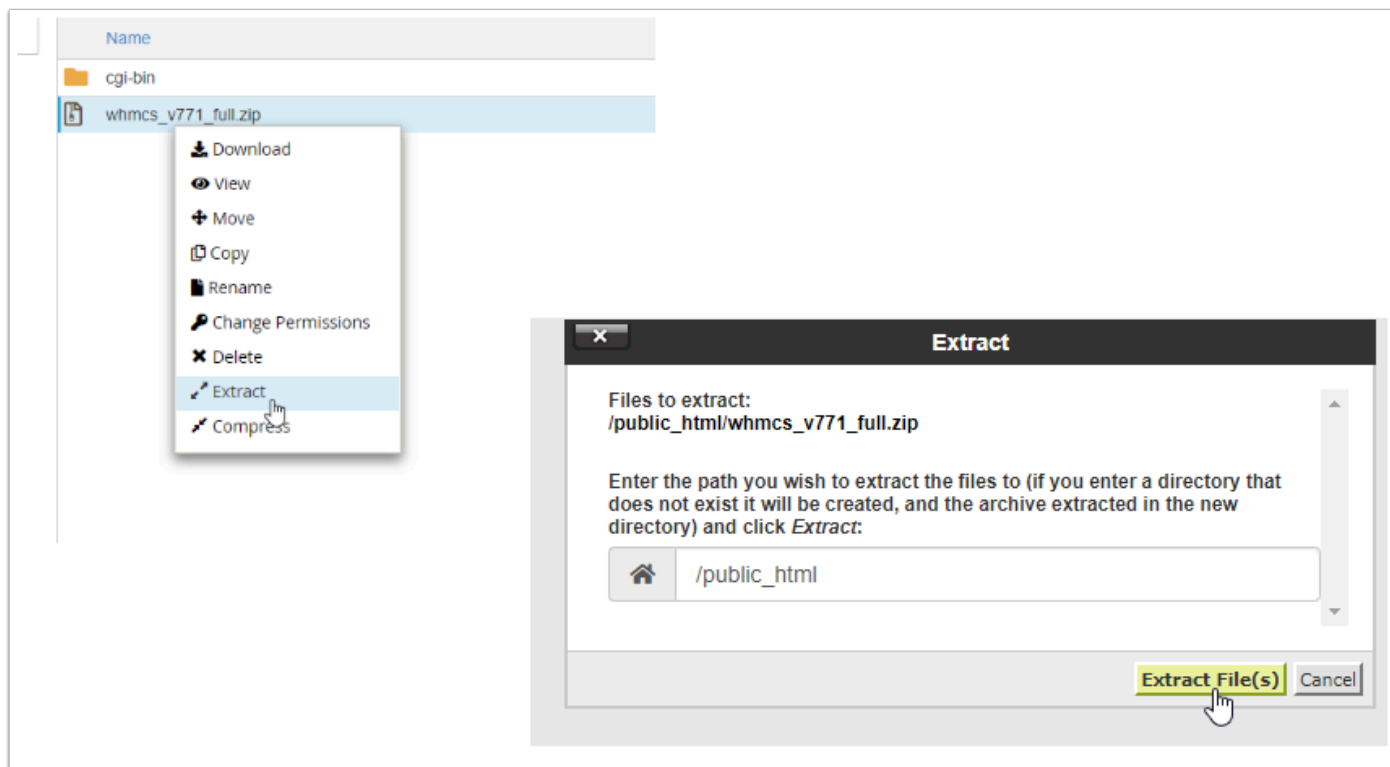
4. Click **Upload**.

5. On the next screen, choose **Select File**.

6. Browse to the `.zip` file and click **Select File**.



- When the `.zip` file is uploaded, click **Go Back to `/home/username/public_html`**. You will see the newly-uploaded `.zip` file in the `public_html` directory.
- Right-click the `.zip` file and choose **Extract**. The system will prompt you for a destination.
- Choose a destination, and then click **Extract File(s)**. In this example, we're extracting it to the `public_html` folder.



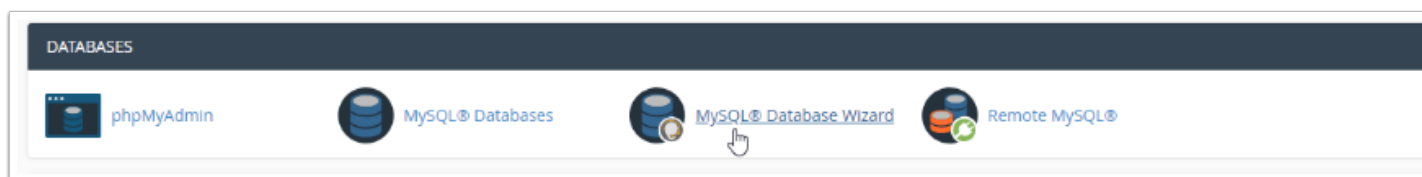
- Rename the `configuration.php.new` file in the folder to `configuration.php`.

Creating the Database

Next, you will need to create the MySQL® database to use for the WHMCS installation.

To do this:

- In cPanel, go to the **MySQL Database Wizard** interface (**Databases >> MySQL Database Wizard**). This interface will guide you through the process of creating the WHMCS database.



- Use the interface to choose a database name, username, and password, and to set permissions.

3. When you reach the **Privileges** section, choose *All Privileges*.


Step 3: Add user to the database.

User: whmcshelp_whmcs
Database: whmcshelp_whmcs

☒ ALL PRIVILEGES


<input checked="" type="checkbox"/> ALTER	<input checked="" type="checkbox"/> ALTER ROUTINE
<input checked="" type="checkbox"/> CREATE	<input checked="" type="checkbox"/> CREATE ROUTINE
<input checked="" type="checkbox"/> CREATE TEMPORARY TABLES	<input checked="" type="checkbox"/> CREATE VIEW
<input checked="" type="checkbox"/> DELETE	<input checked="" type="checkbox"/> DROP
<input checked="" type="checkbox"/> EVENT	<input checked="" type="checkbox"/> EXECUTE
<input checked="" type="checkbox"/> INDEX	<input checked="" type="checkbox"/> INSERT
<input checked="" type="checkbox"/> LOCK TABLES	<input checked="" type="checkbox"/> REFERENCES
<input checked="" type="checkbox"/> SELECT	<input checked="" type="checkbox"/> SHOW VIEW
<input checked="" type="checkbox"/> TRIGGER	<input checked="" type="checkbox"/> UPDATE

Next Step

 Make sure to note the database details, since you will need them later in the process. For databases, cPanel uses the cPanel account username, an underscore, and then the database name or username.

4. In a separate browser tab, go to `www.example.com/whmcs/install/`, replacing `example.com` with your website address.

5. Read and click **Agree** for the **End User License Agreement**.



V8.4

End User License Agreement

Please review the license terms before installing or upgrading WHMCS. By installing, copying, or otherwise using the software, you are agreeing to be bound by the terms of the EULA.

WHMCS END USER LICENSE AGREEMENT

IMPORTANT: THIS SOFTWARE END-USER LICENSE AGREEMENT IS A LEGAL AGREEMENT BETWEEN YOU (EITHER INDIVIDUALLY OR COLLECTIVELY ON BEHALF OF YOUR BUSINESS ENTITY) AND WHMCS LIMITED. READ IT CAREFULLY BEFORE COMPLETING THE INSTALLATION PROCESS AND USING THE SOFTWARE. AMONG OTHER PROVISIONS, IT PROVIDES A LICENSE TO USE THE SOFTWARE AND CONTAINS TERMINATION AND WARRANTY INFORMATION AND LIABILITY DISCLAIMERS. BY INSTALLING AND USING THE SOFTWARE, YOU CONFIRM YOUR ACCEPTANCE OF THE SOFTWARE AND YOU AGREE TO BE BOUND BY THE TERMS OF THIS EULA. IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS, THEN DO NOT INSTALL THE SOFTWARE AND RETURN THE SOFTWARE TO YOUR WEBSITE OR PLACE OF PURCHASE FOR A FULL REFUND. CONTINUED USE OF THIS SOFTWARE SIGNIFIES YOUR CONTINUED ACCEPTANCE OF THESE TERMS AND ANY FUTURE CHANGES TO THEM.

1. Definitions.

1.1 "Activated" has the meaning given in Section 2.4.2.

1.2 "Agreement" means both the EULA and the Pricing and Term Agreement.

1.3 "Applicable Law" means applicable international, federal, state or local laws, statutes, ordinances, regulations or court orders.

1.4 "Beta Version" means any version of the Software released by WHMCS for testing as determined by WHMCS in its sole discretion.

I AGREE

I DISAGREE

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6. Follow the instructions in each step of the installation process to provide your database information, license key, and other information.



V8.4

License Key

You can find your license key in our [Members Area](#). If you obtained a license from a reseller, they should have already provided a license key to you.

License Key:

Database Connection Details

WHMCS requires a MySQL® database. If you have not already created one, please create one now.

Database Host:

Database Port:

Database Username:

Database Password:

Database Name:

Continue »

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You can find your license key in the Client Area or in your welcome email.

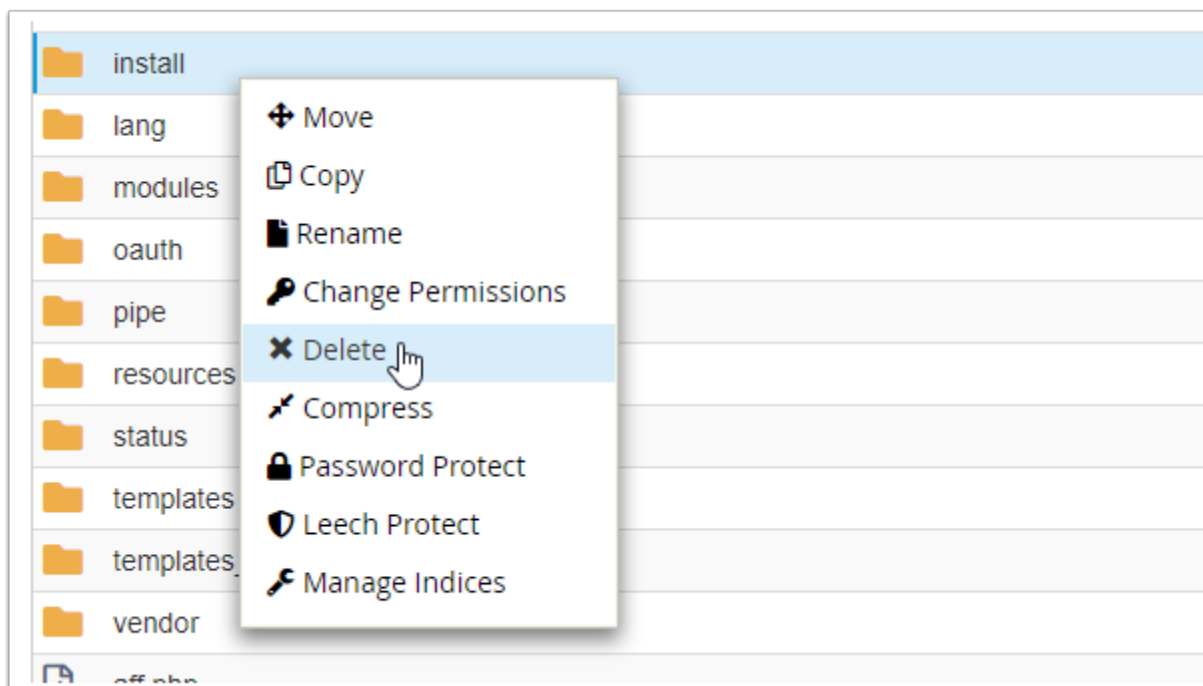


The image shows the WHMCS V8.4 'Set Up Administrator Account' form. At the top left is the WHMCS logo, and at the top right is a blue box with 'V8.4'. Below the logo is the title 'Set Up Administrator Account'. The main text says 'You now need to set up your administrator account.' Below this are input fields for 'First Name:', 'Last Name:', 'Email:', 'Username:', 'Password:', and 'Confirm Password:'. A blue button labeled 'Complete Setup »' is at the bottom. At the very bottom, it says 'Copyright © WHMCS 2009-2021' and 'www.whmcs.com'.

7. To finish, click **Complete Setup**.

💡 Make sure to copy and save the daily cron job command (in grey). It's unique to your server and you will need it later in the process.

8. When you see the **Installation Completion** page, remove the `/install` directory from your server. To do this, right-click the `/install` folder in cPanel's **File Manager** interface and choose **Delete**.



Encountered a Problem?

For more information and to resolve common issues, see [Troubleshooting Installation Issues](#).

[Need help with installation? Check our available services.](#)[Services](#)